

## Read your meter By yourself

No more doubts about your billing.

- I can enter [eneocameroun.cm](http://eneocameroun.cm) on smartphone, Ipad or computer
- I can check the meter-reading schedule of my meter;
- I can read my meter and send the reading on the specified date, with a picture of my index
- I can consult the history of my readings
- In case of dispute of any bill, I can do a second reading and



[facebook.com/MyEasyLight](https://www.facebook.com/MyEasyLight)

## Complaints Easier to make

No need to raise your voice to be heard.

- I can send my complaints online
- I can get the registration number of my complaint in a few minutes;
- And I can then follow up everything online



## In addition

No more need of going through the agonizing wait for your paper bills.



- I can access my electronic bills for the last 12 months;
- I can check my payment history and the exact status of my unpaid bills.
- In difficult times, I can also request a moratorium online.



I am Izzy Eneo, your online adviser. If you have any concerns, I am available 24/24

Get our safety advice and tips on saving energy and reducing the amount of your electricity bills.



With **my easy light**  
e-agency by Eneo

Everything becomes  
**easier!**



connect with  
[www.eneocameroun.cm](http://www.eneocameroun.cm)



Eneo online Agency

## Nothing will be like before

### How it works?

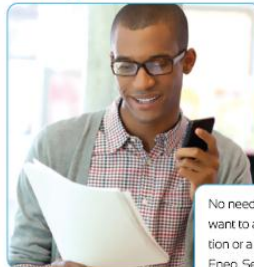
- 1 I logon to my MyEasyLight online agency at: [www.eneocameroun.cm](http://www.eneocameroun.cm)
- 2 I connect or I create my account in specifying my Contract No and Meter No.
- 3 I connect to the various online services.



Monitoring is personalized, fast and free for all Eneo services from a computer or mobile telephone (smartphone or Ipad)

## Do you want a Connection or Subscription? It's Easier!

### Online application



No need to move if you want to apply for a connection or a subscription at Eneo. Send your application online including an attachment of your scanned documents

### Managing my Contract



### Online monitoring of file

No more telephone calls to monitor the status of your file. Upon entry of your application request number you can know the current status and the remaining phases and level of your file. If necessary, make an information request.



### Electronic estimate

No need to come to the agency to obtain and pay for your estimate. We notify you by SMS or email when your estimate is ready. You can also monitor your schedule, if a payment moratorium is granted



Become **Smart...!**

Subscribe on [eneocameroun.cm](http://eneocameroun.cm)

and everything becomes **easier!**